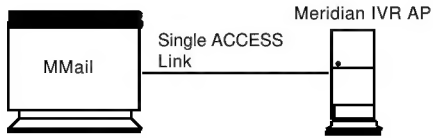
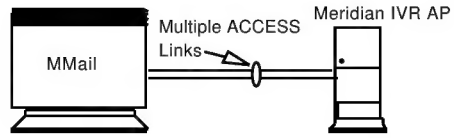


Appendix E: Connectivity diagrams for Meridian IVR and Meridian Mail

This appendix illustrates different methods of connecting the Meridian IVR Application Processor to Meridian Mail. In addition, it provides you with guidelines for each configuration.



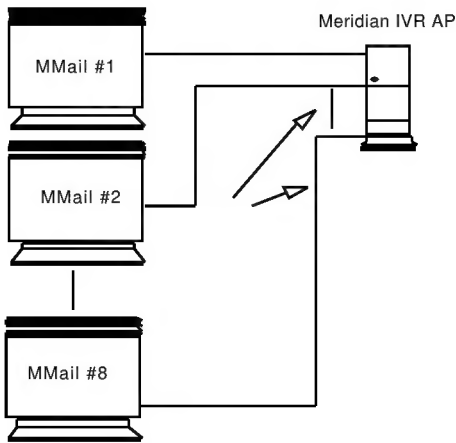
Standard Architecture



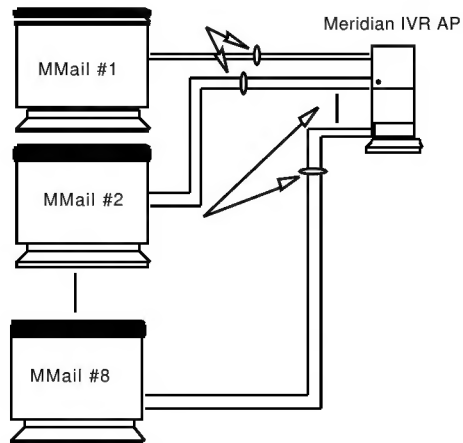
Standard Architecture Multiple ACCESS Links

DO'S	DON'TS
------	--------

- 1- Assign different classes for channels on different links
- 2- Balance the load (number of shared and dedicated channels) on the links



Multiple Mail Architecture



Multiple Mail Architecture Multiple ACCESS Links

DO'S	DON'TS
------	--------

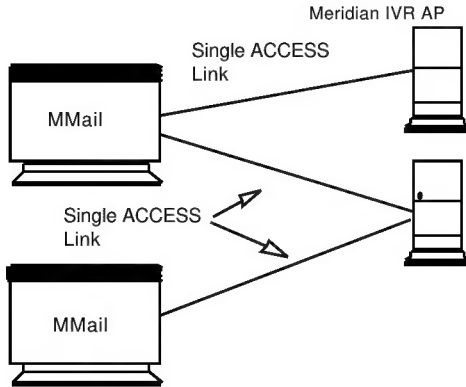
- 1- Assign different classes for channels on different links
- 2- Balance the load (number of shared and dedicated channels) on the links
- 3- Use different Mailbox numbers on different MMail systems

- 1- Do not assign same link number for different links
- 2- Use different Access classes for different MMail systems

DO'S	DON'TS
------	--------

- 1- Assign different classes for channels on different links
- 2- Balance the load (number of shared and dedicated channels) on the links
- 3- Use different Mailbox numbers on different MMail systems

- 1- Do not assign same link number for different links
- 2- Use different Access classes for different MMail systems

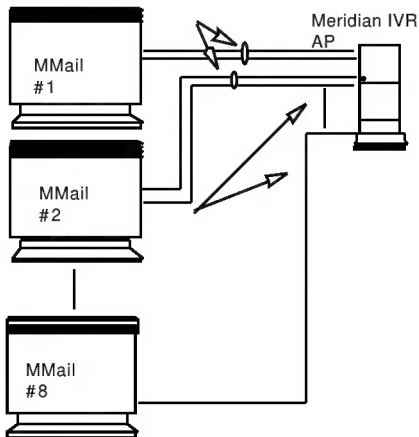


Multiple Mail Multiple AP Architecture

DO'S	DON'TS
------	--------

- 1- Make sure you define a different class for channels assigned to different APs that are also assigned to different Links
- 2- Use a different mailbox for different APs
- 3- Use different Mailbox numbers on different MMail systems.

- 1- Do not use the same channels that the other APs are using



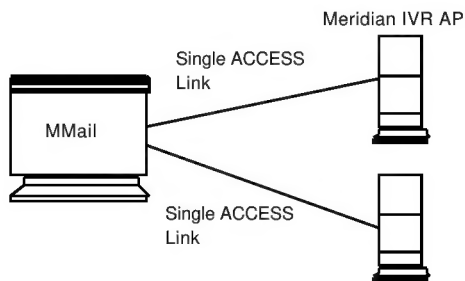
Multiple Mail Architecture Multiple and Single ACCESS Link

DO'S	DON'TS
------	--------

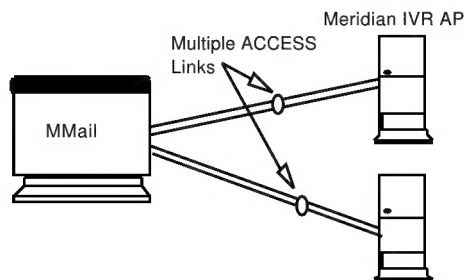
- 1- Assign different classes for channels on different links
- 2- Balance the load (number of shared and dedicated channels) on the links
- 3- Use different Mailbox numbers on different MMail systems

- 1- Do not assign same link number for different links
- 2- Use different Access classes for different MMail systems.

E-4 Connectivity diagrams for Meridian IVR and Meridian Mail



Multiple AP Architecture

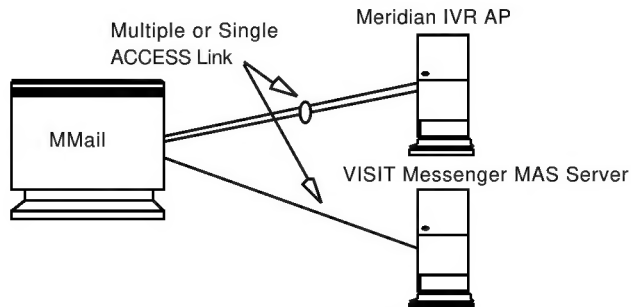


Multiple AP Architecture Multiple ACCESS Links

(This configuration is valid for MMail MSM and MMail running MM10 and above)

DO'S	DON'TS
1- Make sure you define different classes for channels assigned to different APs that are also assigned to different Links 2- Use a different mailbox for different APs 3- Use a different Mailbox number on different MMail systems.	1- Do not use the same channels that the other APs are using

DO'S	DON'TS
1- Make sure you define different classes for channels assigned to different APs that are also assigned to different Links 2- Use a different mailbox for different APs 3- Use a different Mailbox number on different MMail systems.	1- Do not use the same channels that the other APs are using



Multiple ACCESS Links Multiple ACCESS Application Server
(This configuration is valid for MMail MSM and MMail systems running MM10 and above)

DO'S	DON'TS
1- Make sure you define different classes for channels coming from different APs 2- Use different mailboxes for different APs	1- Do not use the same channels that the other APs are using